

# FOURTH QUARTER REPORTS: 2024



CITY OF  
**CHILLIWACK**



# FOURTH QUARTER REPORT SUMMARY OCTOBER - DECEMBER, 2024



## New Business Licenses



## Building Permits



## Bylaw Complaints



 **402**

Elementary school students attended waste education sessions

**211**

Christmas stockings were provided to seniors in our community



**120**

Steps replaced, plus 22 new steps added to the staircase at Ariel Place

**85**

Floats and entries took part in the Chilliwack Rotary Christmas Parade



**1,496**

Inspections for fire safety and pre-construction by the Fire Department

**850**

People attended the annual Chilliwack Safety Fair



19 media inquiries



34 new e-newsletter subscribers



13 print ads placed in the local paper



2 press releases issued



**ENGINEERING**  
**UTILITIES**  
**TRANSPORTATION**  
**DRAINAGE**  
**ENVIRONMENTAL SERVICES**

**FOURTH QUARTER REPORT, 2024**

# ENGINEERING UTILITIES



## LINEAR UTILITIES UPGRADES

This project combined upgrades to seven water mains and two sanitary sewers. The water main upgrades will increase fire flow, protect water quality and provide capacity to meet future demand. The sanitary sewer upgrades replaced aging infrastructure and will increase capacity to support development.

The project was substantially completed in October 2024, with the design–build team of Sandpiper Contracting / Wedler Engineering completing water and sewer main upgrades in the following locations:

- Wells Road—Vedder to Rochester
- Ashwell Road
- Wellington Avenue
- Nowell Street
- Reece Avenue
- Andrews Avenue
- Candow Street / Henley Avenue / George Street
- Chilliwack Mountain Road
- Knight Road



## NONLINEAR UTILITIES UPGRADE PREDESIGNS

A predesign was completed for the replacement of a water pressure reducing valve at Sunrise Drive. Predesigned are being finalized for a new concrete reservoir at Chilliwack Mountain, as well as the replacement of an existing reservoir on Marble Hill.

The predesigned evaluate different design options and provide cost estimates for recommending the most feasible solution. The objective is to provide adequate water demand flexibility, redundancy and reliability within the water distribution system.

The final pre-design report is scheduled to be completed early in 2025.

## WWTP BIOLOGICAL TREATMENT SYSTEM EXPANSION

The Waste Water Treatment Plant (WWTP) relies on biological treatment to meet federal and provincial effluent quality. The City's WWTP biological treatment process requires the use of a trickling filter, which is at the end of its service life. The biological treatment expansion project will provide additional capacity to the WWTP and once commissioned, the trickling filter will be removed from service.

The design-build team, Trittech Group Ltd. / Stantec Consulting Ltd, are currently working on finalizing design and ground improvements. They are looking to start construction in the spring of 2025. The project is due to be completed by March 2026.

# ENGINEERING UTILITIES



## WWTP CHLORINATED EFFLUENT PUMP REPLACEMENT

The Chlorinated Effluent (CE) pump at the Waste Water Treatment Plant (WWTP), allows treated effluent, or outgoing wastewater, to be re-used as 'wash water' for non-domestic use. This eliminates the need to rely on the City's drinking water for these purposes, helping to conserve our supply. The new CE pump system will require significantly less ongoing maintenance than the existing CE pump, improving costs and reliability.

This project was awarded to Precision Service and Pumps and is scheduled to be completed in February 2025.

## WATER RESTRICTIONS

The City implemented Stage 1 water restrictions from May 1 until October 15. During this period, 20 water conservation kits were sold to residents. The kit includes a garden spray nozzle and a hose timer to assist residents in reducing water use.

The most common reported complaints were for lawn sprinkling and washing of impermeable outdoor surfaces including driveways.

## FAIRFIELD PARK IRRIGATION WELL

An irrigation well was drilled and water sampling was completed at Fairfield Park, in order to reduce reliance on potable water use for irrigation of grass sports fields. The next step is to apply for a provincial well license.

## WASTE DISCHARGE PERMIT UPDATE

The City completed nine industrial site inspections as part of the source control program and issued waste discharge permits to three new industrial businesses, including an animal feed operation, a flour mill and a food processing facility.

Audit sampling and tests were conducted for various industrial businesses to maintain integrity and safety of the sanitary sewer system.

Thirteen educational letters were distributed to the industrial businesses to promote responsible wastewater management and best practices.



Summer watering restrictions are in effect.

May 1 - October 15

[chilliwack.com/water](http://chilliwack.com/water)

# ENGINEERING TRANSPORTATION & DRAINAGE

## TYSON & KEITH WILSON PROJECT

Roadworks on Keith Wilson from Garrison Boulevard to Tyson Road are 90% complete. This quarter saw the paving of the multi-use pathway, driveway restorations and concrete splitter island infill works for the roundabout. Tree planting and boulevard restoration will occur in early 2025.

Construction continues on Tyson Road from Watson Road to Stevenson Road. This quarter saw the relocation of 80% of the BC Hydro and Telus infrastructure. Work continues on the concrete curb and gutter, bus stop pads, driveways and asphalt multi-use pathways.



## CYCLING IMPROVEMENTS

### Mary Street Paving & Bike Lanes

Mary Street from Hodgins Avenue to Princess Avenue now has new on-street bike lanes and pedestrian bulges to improve cyclist and pedestrian safety. Signage and roadway markings were upgraded and the road was paved.

## Knight Road Separated Bike Lanes

Knight Road now has protected bike lanes with concrete medians, to keep cyclists safe. Pedestrian refuge areas at transit stops were installed and storm drainage was improved.



## LUCKAKUCK WAY - TRAFFIC SIGNAL AND SAFETY IMPROVEMENTS PROJECT

Construction began on Luckakuck Way from Vedder Road to the Southern Railway bridge. Improvements include a new mid-block traffic control signal to improve commercial access, a multi-use pathway from the new traffic signal to the Valley Rail Trail and replacing the two-way left turn lanes with designated left turn bays for multiple access points. These improvements will make the road safer for all users.

Work completed in this quarter included:

- Paving of the multi-use pathway.
- 80% of the driveway access concrete works.
- Pathway lighting bases and conduit.
- Traffic signal bases, conduit and poles.



# ENGINEERING TRANSPORTATION & DRAINAGE

## YALE ROAD PEDESTRIAN BREEZEWAY AND CROSSWALK

The pedestrian breezeway connecting Yale Road to the Victoria parking lot is now complete. The “P” art piece is illuminated every night, paying tribute to the former Paramount sign. Works included new landscaping, bike storage lockers and bike racks, as well as seating and a chess table.

The crosswalk on Yale Road between Young Road and Nowell Street now has rapid rectangular flashing beacons.



## GREEN LIGHT PREEMPTION UPGRADES

In November, five intersections were upgraded with GPS green light preemption. Preemption overrides the normal operation of a traffic signal to provide a green light for emergency vehicles, including fire trucks. This allows better response times and improves safety. Upgrades were done at the following intersections:

- Hodgins Avenue at Mary Street
- Hodgins Avenue at Ashwell Road
- Young Road at Chilliwack Central Road
- Young Road at Cheam Avenue
- Evans Road and Commercial Court

## RAILWAY UPGRADES

The Southern Railway crossing on Keith Wilson Road east of Hopedale Road was updated with flashing lights, bells, gates, a railway signal and new road markings and signage.



## CHILLIWACK SAFETY FAIR

The annual event held by the Engineering and Fire Departments was on Saturday, October 5 in the Home Depot parking lot. Over 850 people engaged with over 15 community safety partners. Members of the public had the opportunity to learn how firefighters keep an accident site safe, how to be prepared for an earthquake and how to be safe around railways.



# ENGINEERING ENVIRONMENTAL SERVICES

## WASTE REDUCTION MONTH

Every year in October, the City hosts Household Hazardous Waste Day and other environmental events as part of Waste Reduction Month.

### Household Hazardous Waste Day

Household Hazardous Waste Day was held on October 26 at the City's Operations Centre.

Residents from Chilliwack and six surrounding communities and electoral areas participate in this annual event through a cost-sharing arrangement with the Fraser Valley Regional District. This popular event is an opportunity for residents to drop off their household hazardous waste materials for proper disposal or recycling free of charge (donations to the Salvation Army were welcomed). Common items that were dropped off included adhesives, fire extinguishers, various types of gas cylinders and canisters, and household cleaners.

Event summary:

- Customer count: 349 vehicles
- Quantities: Approximately 36,500 litres of hazardous wastes and 290 compressed gas cylinders and canisters
- Contractors: Environmental 360 Solutions, Edmonds Batteries, Saheed and Son Trucking Services (on behalf of Product Care) and Tank Traders.



## Free Scrap Metal Recycling

Residents were permitted to drop off scrap metal at the Bailey Landfill free of charge throughout the entire month of October (major appliances are accepted free of charge year-round through a provincial stewardship program). A total of 57 metric tonnes of scrap metal from 465 loads were collected. Refrigerant was responsibly removed from appliances. All of the scrap metal was transported to a processing facility owned by Schnitzer Steel, and is shipped to end markets to be recycled into new products.



## Shred-A-Thon

This winter's Shred-A-Thon was held at the Coliseum parking lot on December 7. Over 300 residents dropped off documents for shredding and donated to the Salvation Army. In total \$8,000 and 15,600 pounds of food were collected for the local Food Bank!





# ENGINEERING ENVIRONMENTAL SERVICES

## Residential Large Item Pick Up

For the fall Residential Large Item Pick-Up event, three non-profit organizations helped pick up bulky items from residents by donation. Due to popular demand, the City hosts this event twice a year, in the spring and fall. The groups collected a total of 7.61 tonnes of garbage and the City supported them by providing free disposal at the Bailey Landfill.



## Environmental Education with Schools

Staff partnered with the following local elementary schools to offer waste education sessions:

- East Chilliwack Elementary
- Evans Elementary
- FG Leary Fine Arts Elementary
- Greendale Elementary
- Sardis Elementary
- Stitó:s Lá:lém Toti:lt Elementary
- Vedder Elementary

Staff presented educational material on ways they can divert waste from the landfill. The presentations reached 402 students.



## BIODIVERSITY

### Ford Creek Rehabilitation Project

The City completed restoration and riparian enhancement of a 2,400 m<sup>2</sup> area along Ford Creek. The works included sediment removal, invasive plant control, placement of soil and mulch, and planting of native riparian vegetation along this salmon-bearing stream.



## CLIMATE CHANGE AND AIR QUALITY

### Take Action on Radon

The City of Chilliwack partnered with the Fraser Valley Regional District and Take Action on Radon in December, to offer 115 free radon test kits to residents in Chilliwack. This is part of the Take Action on Radon Challenge, which helps municipalities promote and provide education on radon to its residents. Residents will test their homes from December until March/April when the kits will be returned to City Hall for submission to the lab. Results will be provided to the participating residents and reviewed by the City.

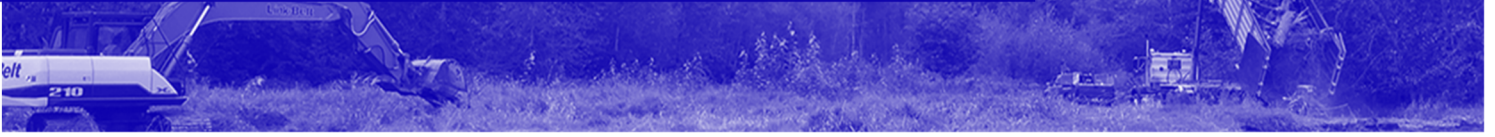
In December, the City also distributed test kits to City-owned buildings. Testing for these kits will be completed by the first week of March, after which the kits will be sent to the lab for analysis and results.



**PUBLIC WORKS,  
PARKS, &  
UTILITY  
OPERATIONS**

**FOURTH QUARTER REPORT, 2024**

# PUBLIC WORKS



## EXCAVATION OF THE ELK CREEK SEDIMENT TRAP

The Elk Creek sediment trap was excavated under The Department of Fisheries and Ocean's (DFO) categorization of urgent works on December 10, 2024. Works were undertaken based on City environmental and drainage staff's field assessments indicating that the sediment trap had reached its maximum capacity and a flood risk to adjacent properties existed. Elk Creek functions as productive habitat for all life-stages of salmonids. Appropriately, City staff applied for, and were subsequently granted permits from both the DFO and Provincial agencies to excavate this sediment recruitment structure outside of the standard least-risk work window.

Despite being thoroughly excavated in the summer of 2024, several significant rain events in the following autumn months caused the trap to infill with sediment to its maximum capacity. As a result, on December 10, 2024 the trap was re-excavated to restore its capacity and function.

DFO Habitat Protection Officers attended the site while works were underway and conducted an inspection of the work. DFO personnel were pleased with the City's strict adherence to the mitigative conditions within the associated permit and provided no resistance to completing this important flood prevention work.



Elk Creek sediment trap following excavation - August 2024



Elk Creek sediment trap prior to prevention works. Note trap has been infilled to capacity by autumn rain events - November 2024



Elk Creek sediment trap following urgent flood prevention works with restored capacity at right bank - December 2024

# PARKS



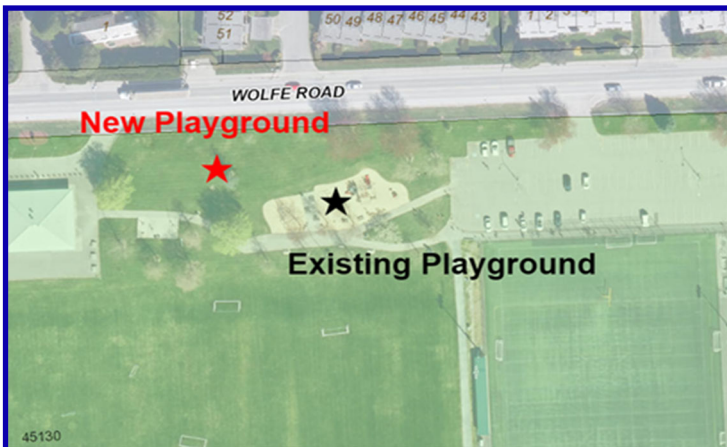
## TOWNSEND PARK - NEW PLAYGROUND

The City of Chilliwack recently added a new sports-themed (soccer/baseball) playground for children age 2-5 years in Townsend Park. This playground features three slides, various climbers, a see-saw, and a baseball themed game panel. It has a rubber surface play area, with a concrete curb separating the play area from the asphalt pathways and surrounding landscaping. It also includes two guardian areas with benches set on concrete pads and one chess/checkers table with seating. This new playground is located just west of the existing playground.



## HOPE RIVER ROAD TRAIL

The City of Chilliwack's Public Works and Parks Department has completed the gravel widening of the south side road shoulder, between the edge of the bike lane and top of bank between Kinsmen Park and Wedgewood Drive. This upgrade will help to provide a wider and safer walking path for pedestrians.

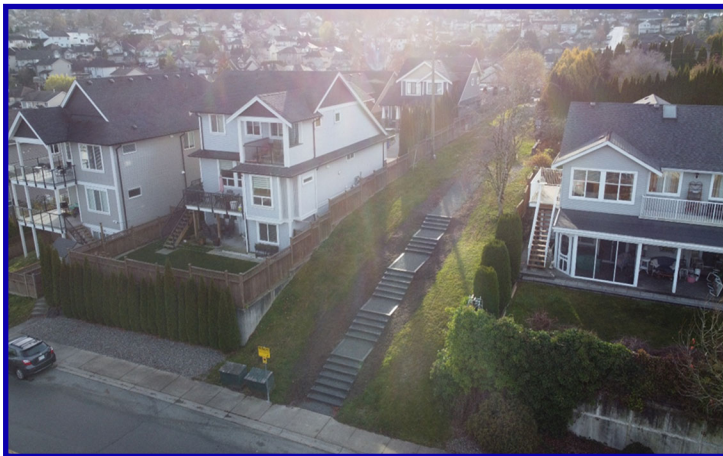


# PARKS



## MULLINS TRAIL STEPS REPLACEMENT (CONNECTING MULLINS ROAD AND TESKEY PLACE)

The City's Parks Department replaced 22 deteriorated and rotting trail steps with a new set constructed from the standard material of recycled plastics. The updated design includes improved step depth and addresses public concerns about the previously awkward tread dimensions. This upgrade enhances both safety and usability for trail users.



## ARIEL TRAIL STEPS REPLACEMENT (CONNECTING VEDDER MOUNTAIN ROAD TO ARIEL PLACE)

The City of Chilliwack's Parks Department completed the supply and installation of a like-for-like replacement staircase linking Ariel Place to Vedder Mountain Road. The project replaced 120 deteriorated steps and added 22 new steps to connect safely to the north sidewalk and crosswalk. This upgrade significantly improves pedestrian safety and accessibility by providing a clear and secure connection to the sidewalk.



# UTILITY OPERATIONS



## BACKUP GENERATOR INSTALLATION

The Electrical Mechanical section successfully completed the installation of a new backup generator at SPS#23, providing a crucial upgrade to the station's power infrastructure. This new generator will provide uninterrupted power during outages, eliminating the reliance on portable generators during Hydro disruptions. In addition to the generator installation, site improvements were also made, including paving the area and trimming the surrounding trees, enhancing both the functionality and aesthetics of the station.



## SEWER AIR VALVE REPLACEMENT

As part of the sewer air valve replacement program, Underground Utilities recently completed an inventory of all sewer air valves within the City's waste water collection system. This assessment provides essential information to help staff prioritize and replace aging or malfunctioning sewer air valves. Air valves are critical for maintaining the efficiency of the sewer system by allowing air to escape during the flow of wastewater. Timely replacement and maintenance ensure optimal operation, reduces maintenance costs, and prevents potential system failures. Sewer air valves are essential for maintaining the integrity of the wastewater system. Over time, valves can become clogged, corroded, or dysfunctional, leading to pressure buildup, air locks and inefficient operation of the sewer system. Replacing these valves ensures the continuous and reliable operation of the system, ultimately safeguarding public health and environmental quality.





**RECREATION &  
CULTURE**  
COMMUNITY EVENTS  
FACILITIES  
PROGRAMS

**FOURTH QUARTER REPORT, 2024**

# RECREATION & CULTURE COMMUNITY EVENTS

## CELEBRATION AND ACTIVITY GRANT

- Three community events supported.
- 215 residents involved.
- \$600 in funding provided.



## REMEMBRANCE DAY

Ceremonies were held on both the north and south sides of Chilliwack.



## COMMUNITY EVENTS

- 10 community events were supported including: Chilliwack Safety Fair, Christmas Parade, Loop the Vedder, Santa Shuffle and the Yarrow lights festival.



## CHILLIWACK ROTARY CHRISTMAS PARADE



- The parade hosted 85 floats/entries—with a waitlist of others wanting to join!



# RECREATION & CULTURE FACILITIES & PROGRAMS

## RECREATION FACILITIES

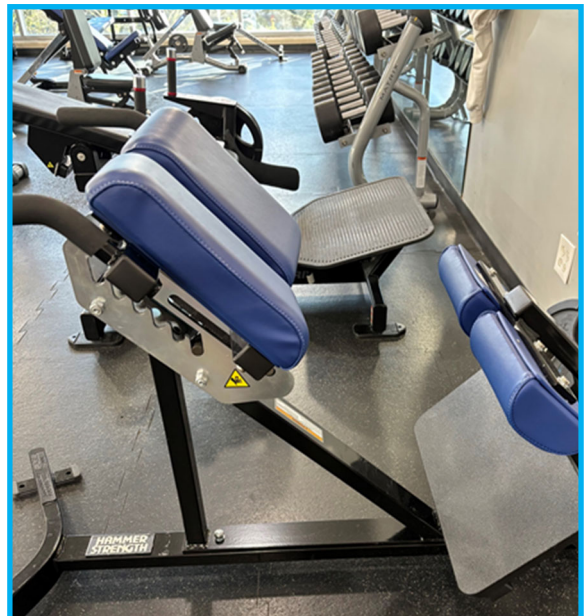
### Chilliwack Coliseum

- Awarded the “Efficiency in Action Award” for saving energy and reducing greenhouse gas emissions, due to the installation of a heat recovery system. The system takes the excess heat from the Chilliwack Coliseum and diverts it to the Chilliwack Landing Leisure Centre. The estimated gas savings will be \$72,000 per year.



## CHILLIWACK LANDING LEISURE CENTRE

- Additional large scale pieces of weight room equipment were added to the Chilliwack Landing Leisure Centre in December. This now completes the equipment upgrades at the facility.



# RECREATION & CULTURE FACILITIES & PROGRAMS

## CHILLIWACK AND DISTRICT SENIORS RESOURCES SOCIETY

- Held a Healthy Aging Expo event in October, which was very successful and provided valuable information and resources to attendees.
- Put on a breakfast drive-thru to collect donations for the Annual Christmas Stocking Event, which was very well supported from the community. 211 stockings were provided to seniors in our community.



- 192 people attended the Christmas luncheon.
- Reaching Home funds enabled the Seniors resource society to support seniors at imminent risk of homelessness stay housed, or find housing.



## GREAT BLUE HERON NATURE RESERVE

Programs and highlights include:

- 79 school programs, 4 community programs, an 8 week homeschool program and 4 wildlife art workshops.
- Community events included:
  - Beaver walk
  - Salmon celebration
  - Indigenous teaching by a Stó:lō elder
  - Outreach at Sardis Secondary career fair
  - 3,726 visitors to the interpretive centre
- Various population surveys, monitoring and studies on assorted fish and plant species, were carried out.
- The GBHNR was awarded a "TD Friends of the Environment" grant for landscaping. Various community groups helped with planting around the education pavilion.



# RECREATION & CULTURE FACILITIES & PROGRAMS



## FRASER VALLEY REGIONAL LIBRARIES

### Chilliwack Library Programs

- Paws 4 Stories, which pairs child certified therapy dogs with reluctant readers has been a huge success.
- Hosted the Mayday Club choir, which is a grassroots, neurodivergent youth-led group that is "Normalizing Neurodiversity".



### Yarrow Library programs:

- Remembrance day activities included a poppy scavenger hunt, poppy wreath take 'n make projects, as well as personal notes which were written and delivered to the Vedder Legion.



### Sardis Library Programs:

- Halloween activities included a puzzle contest, a costume contest, some spooky science at the "LaBOOatory" and a costume parade around the library.
- Hosted an interactive writing workshop for 97 grade 6 and 7 students.
- December was focused on holiday fun! Gingerbread houses were built and displayed, and a holiday themed puzzle contest was held.



# RECREATION & CULTURE FACILITIES & PROGRAMS

## COMMUNITY SCHOOL PROGRAMS

### Promontory Heights Community School Association

- Tween night was held weekly, offering activities, games and a safe environment for attendees to socialize.
- Primetimes is a weekly get-together for seniors to come and socialize.
- Evening pickleball continues to draw large crowds.



### Yarrow Community School Society (YCSS)

- A Community Christmas pancake breakfast fed almost 200 kids and family members.
- The Seniors' luncheons proved to be great event and had local seniors and young children come together for an enjoyable meal. The lunch in December also provided gingerbread houses to build.
- A Firefighters appreciation dinner was held and we came together to share a home cooked meal and laughs.



### Rosedale Traditional Community School Society

- Hummingbird Preschool added an age three class this year, with six children registered.
- Youth programs offered included piano and guitar lessons, cooking, home alone and science.
- This quarters adult drop in programs consisted of badminton, basketball, pickleball and volleyball.



### Greendale Elementary Community School Society (GECSS)

- November's theatre production was so popular it was standing room only.
- The movie maker program had students work together to create stop-motion videos, which they all watched the last day of the program.
- In December the students created a North Pole village, made snow globes, diamond art snowflakes and decorated cookies.

# RECREATION & CULTURE FACILITIES & PROGRAMS

## HERITAGE PARK

- Dog, bike and consumer show were among ongoing fourth quarter shows.



## CHILLIWACK CULTURAL CENTRE

- Hosted 14 various events.
- Seven resident company events.
- 28 renters events.
- Three art gallery events.
- Art and craft classes were offered.



# **FIRE DEPARTMENT**

**ADMINISTRATION & COMMUNITY  
ENGAGEMENT**

**FIRE OPERATIONS**

**FIRE PREVENTION**

**TRAINING AND EDUCATION**

**EMERGENCY MANAGEMENT**



**FOURTH QUARTER REPORT, 2024**

# FIRE DEPARTMENT

## ADMINISTRATION AND COMMUNITY ENGAGEMENT



### PERSONNEL

#### Career Staff—December 31, 2024

Fire Chief	1
Assistant Chiefs	3
Fire Officers	8
Firefighters	35
Training Officers	2
Public Educators / Fire Inspectors	3
Administrative Support Staff	3
<b>Total Career Staff</b>	<b>55</b>

#### Paid On-Call (POC) Firefighters and Officers, December 31, 2024

Hall 1 Downtown	35
Hall 2 Rosedale	16
Hall 3 Yarrow	15
Hall 4 Sardis	31
Hall 5 Ryder Lake	14
Hall 6 Greendale	16
<b>Total POC Members</b>	<b>127</b>

During 2024, 19 new POC members graduated from the Recruit Training Program, and 15 POC members left the department.



### COMMUNITY ACTIVITIES

The department continues its involvement in community events and fundraisers. During this quarter, Chilliwack firefighters and the Chilliwack Firefighters Charitable Society (CFFCS) participated at the following events:

- ◆ Remembrance Day Cenotaph processions (with the department's Honour Guard)
- ◆ Chilliwack Mt. Cheam Rotary Club CATT Fund Volleyball Tournament
- ◆ Fire Prevention Week (Chilliwack Community Safety Fair) at Home Depot
- ◆ Assisted with "Bright Nights" in Stanley Park (sponsored by the BC Professional Firefighters' Burn Fund)
- ◆ Emergency Services Salvation Army Food Drive
- ◆ Yarrow Christmas Tree Lighting event
- ◆ Rotary Christmas Parade



**Emergency Services Salvation Army Food Drive  
December 2024**



# FIRE DEPARTMENT FIRE OPERATIONS



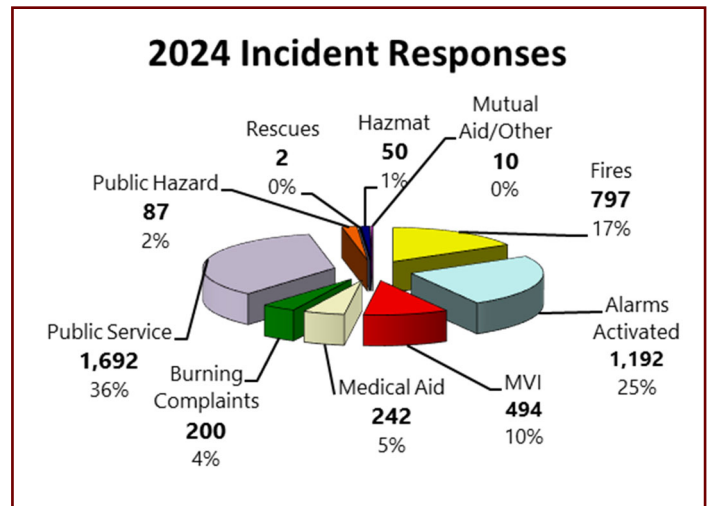
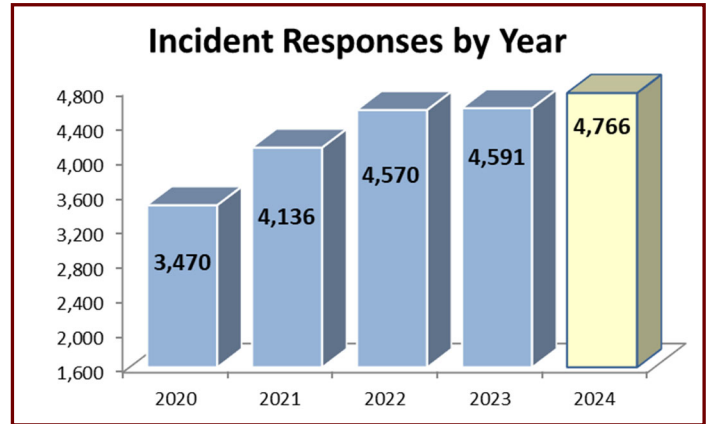
## INCIDENT RESPONSES

The department responded to 1,249 calls for service in the fourth quarter of 2024, for a total of 4,766 incidents for the year. This is an increase of 175 total calls for service, compared to 2023. Leading incidents for the quarter included 429 public service calls, 349 alarms activated, 173 fires, 145 motor vehicle incidents, and 65 emergency medical aid calls.

In 2024, the five leading calls for service were:

1. Public Service (assist RCMP, BCEHS, home smoke alarm, and CO alarm calls)
2. Alarms Activated (industrial, commercial, multi-family, and single family residential)
3. Fires (structures, vehicles, outdoor, dumpsters, trees, and bark mulch)
4. Motor Vehicle Incidents (MVI's)
5. Emergency Medical Aid

The above incident responses accounted for 4,417 calls for service, or 93% of the total incidents responded to in 2024.



**Outdoor Fire Incident, Chilliwack Lake Road  
December 2024**



**Structure Fire Incident, Yale Road  
November 2024**



# FIRE DEPARTMENT FIRE OPERATIONS



## INCIDENT RESPONSES

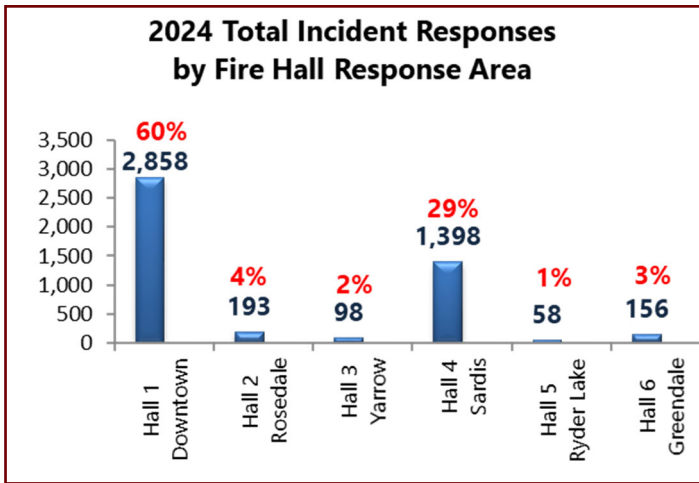
	Monthly Summary			4 <sup>th</sup> Quarter	3rd Quarter	2nd Quarter	1 <sup>st</sup> Quarter	Annual Total
	Oct.	Nov.	Dec					
<b>FIRES</b>	<b>60</b>	<b>57</b>	<b>56</b>	<b>173</b>	<b>216</b>	<b>214</b>	<b>194</b>	<b>797</b>
Structures	11	9	7	27	24	27	33	111
Vehicle	2	5	5	12	15	14	15	56
Outdoor / Other	47	43	44	134	177	173	146	630
<b>ALARMS ACTIVATED</b>	<b>118</b>	<b>111</b>	<b>120</b>	<b>349</b>	<b>295</b>	<b>255</b>	<b>293</b>	<b>1,192</b>
Single family residential	48	49	59	156	116	111	117	500
Multi-family residential	36	37	35	108	83	70	91	352
Non-residential	34	25	26	85	96	74	85	340
<b>MVI (NO FIRE)</b>	<b>56</b>	<b>50</b>	<b>39</b>	<b>145</b>	<b>125</b>	<b>121</b>	<b>103</b>	<b>494</b>
Auto Extrication	0	0	0	0	3	2	2	7
Provide Medical Care	31	26	16	73	75	69	56	273
Routine Cleanup / No injuries	18	18	20	56	38	41	40	175
Cancelled/Fire not required	7	6	3	16	9	9	5	39
<b>EMERGENCY MEDICAL AID</b>	<b>21</b>	<b>28</b>	<b>16</b>	<b>65</b>	<b>64</b>	<b>63</b>	<b>50</b>	<b>242</b>
<b>BURNING COMPLAINTS</b>	<b>15</b>	<b>13</b>	<b>16</b>	<b>44</b>	<b>47</b>	<b>52</b>	<b>57</b>	<b>200</b>
Illegal	11	13	16	40	39	48	48	175
Legal	4	0	0	4	8	4	9	25
<b>PUBLIC SERVICE</b>	<b>133</b>	<b>145</b>	<b>151</b>	<b>429</b>	<b>443</b>	<b>399</b>	<b>421</b>	<b>1,692</b>
Investigate safety complaints and hazards	39	41	34	114	126	71	94	405
Assist other agencies (BCAS, RCMP etc.)	80	88	99	267	262	266	263	1,058
Home smoke alarm / Carbon monoxide alarm	6	5	8	19	16	14	23	72
Post Fire Recheck/ Post Fire Investigation	2	3	1	6	8	8	2	24
Trapped in Elevator	3	2	4	9	8	9	6	32
Assist with lift or entry (non-medical/private)	2	3	4	9	11	23	10	53
Assist with water issue	0	0	0	0	1	3	18	22
Other	1	3	1	5	11	5	5	26
<b>PUBLIC HAZARD</b>	<b>9</b>	<b>18</b>	<b>3</b>	<b>30</b>	<b>16</b>	<b>19</b>	<b>22</b>	<b>87</b>
<b>RESCUES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>
<b>HAZARDOUS MATERIALS</b>	<b>8</b>	<b>3</b>	<b>1</b>	<b>12</b>	<b>13</b>	<b>12</b>	<b>13</b>	<b>50</b>
<b>MUTUAL AID (Out of Area Assist)</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>10</b>
<b>Totals</b>	<b>421</b>	<b>425</b>	<b>403</b>	<b>1,249</b>	<b>1,222</b>	<b>1,137</b>	<b>1,158</b>	<b>4,766</b>

Previous Years:	4 <sup>th</sup> Qtr	3 <sup>rd</sup> Qtr	2nd Qtr	1 <sup>st</sup> Qtr	Total
2023	1,142	1,329	1,123	997	4,591
2022	1,254	1,155	1,031	1,130	4,570
2021	1,136	1,135	1,038	827	4,136
2020	980	976	728	786	3,470

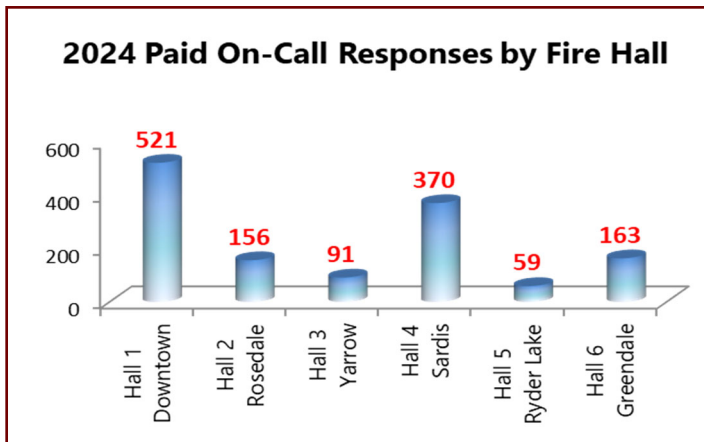
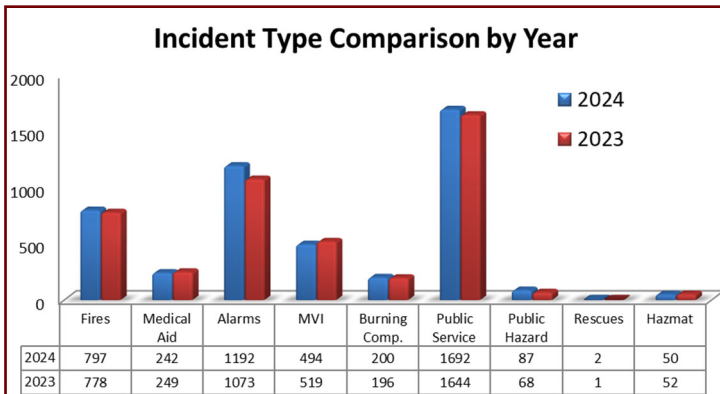
# FIRE DEPARTMENT FIRE OPERATIONS



## INCIDENT RESPONSES



A total of 4,256 (89%) of incidents occurred in the FireHall 1 (Downtown) and Fire Hall 4 (Sardis) response zones.

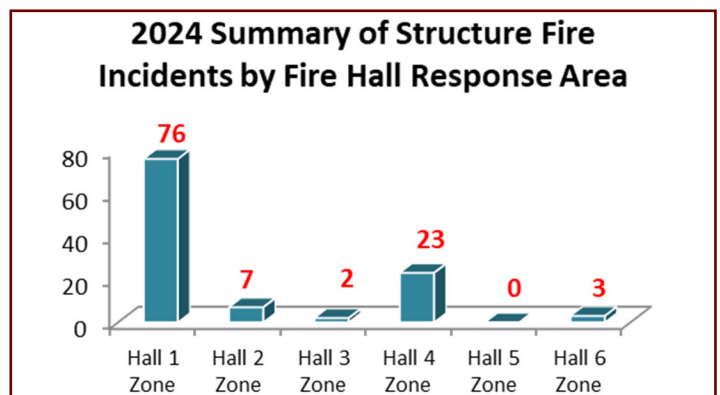


## FIRE INVESTIGATIONS/LOSSES

Fourth quarter fire losses were \$2,639,870 for total losses in 2024 of \$8,302,461. There were 5 civilian fire related injuries and one civilian fire related death this quarter, with a total of 19 civilian fire related injuries, and 1 civilian fatality in the year. Thirteen (68%) of the fire related injuries occurred in residential buildings.

A total of 27 reportable structure fires occurred this quarter, with 20 (74%) occurring in residential occupancies. The total number of 2024 reportable structure fires was 111, with 85 (77%) occurring in residential occupancies.

Fire origin and cause investigations were completed to identify fire loss trends and focus our inspection and education efforts to prevent future property losses, injuries, and fatalities.



A total of 99 (89%) of structure fires occurred in the Fire Hall 1 (Downtown) and Fire Hall 4 (Sardis) response zones.

# FIRE DEPARTMENT FIRE PREVENTION



## CODE ENFORCEMENT & ENGINEERING

The Prevention Division, with support from our fire suppression staff, completed 1,496 fire safety and pre-construction inspections. The team works closely with the Building Department from the early stages of new construction to tenant improvements. Additionally, inspectors perform various business and complaint-driven inspections, including those for special events and Health & Safety Bylaw compliance, while working towards a risk-based inspection approach. Suppression staff remain crucial by assisting with routine annual inspections.

To continually improve the effectiveness and efficiency of our inspection program, we conducted an assessment throughout the year. This review analyzed inspection frequency, risk assessment, data analysis, and resource allocation. Based on the findings, we have made adjustments to our 2025 inspection program, including the introduction of a more streamlined inspection process to help us better capture data. These adjustments are expected to improve property safety and compliance, reduce the risk of code violations, and enhance customer satisfaction.

In collaboration with the Greater Vancouver Fire Chiefs Association Food Truck program, our department continues to lead in ensuring food truck safety across the Lower Mainland. So far this year, fire inspectors have completed 76 inspections, accounting for 18% of all food truck inspections in the region .

## FIRE & LIFE SAFETY EDUCATION

The Fire Prevention Division continues to enhance its public education programs, prioritizing large-scale events while strategically minimizing smaller, less impactful events.

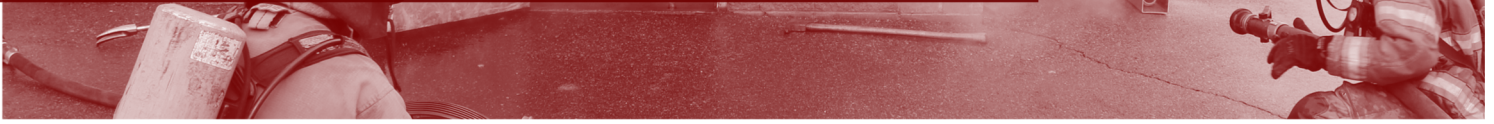
During this quarter, over 550 residents received vital fire and life safety education, including emergency preparedness training, through hall tours, educational sessions, and community outreach events.

The division is actively refining its public education strategy. This includes a renewed focus on impactful large-scale events and the development of a Public Education Ambassador Program. This program encourages greater participation from paid on-call firefighters in community engagement activities.



## Community Safety Fair / Fire Prevention Week October 2024

# FIRE DEPARTMENT TRAINING AND EDUCATION



## TRAINING AND EDUCATION

In addition to maintaining our structural firefighting skills this quarter, firefighters also participated in specialized training. The goal of the specialized training is to target areas and situations that are high hazard, low frequency events, as well as new emerging hazards and trends.

### Technical Training

- ◆ **Pre-Hospital Care** is a large component of our training curriculum, and includes regularly scheduled CPR, AED, Spinal, and First Responder (FR 3) certification. Additionally, every firefighter completed additional First Responder training to learn new skills recently mandated by the province.
- ◆ **Apparatus Operations** – Eight firefighters are in progress of doing emergency vehicle driver and pumping training, in accordance with NFPA 1002 Standard for Fire Apparatus Driver/Operator.
- ◆ **Emergency Scene Management** – Fire Officers continue to practice mitigating emergencies safely and efficiently through command board training. This enables them to build effective Incident Action Plans that account for hazards and risks, set incident priorities, and assign tactics while accounting for all personnel operating at the incident.
- ◆ **Fireground Operations** – An acquired vacant farmhouse structure on Wolfe Road is being used by firefighters to practice hands-on skills training including fire attack, search and rescue, and strategies and tactics.

### Technical Training (continued)

- ◆ **Aerial Operator** – Suppression crews completed an in-depth aerial operation and driving course to further improve aerial ladder operations.
- ◆ **Live Fire Training** – 25 firefighters completed realistic live fire training scenarios, with a donated acquired structure.
- ◆ **Live Fire Fixed Facility** – 2 Training Officers attended a Live Fire Instructor course focused on improved teaching methods, safe operation of gas fired training centres, and regulatory compliance.
- ◆ **Paid On-Call (POC) Recruit Training Program** – 14 new POC recruit firefighters continue working through their firefighter training program in accordance with the exterior/interior requirements set out by the BC Structure Firefighter Minimum Training Standards.

### Educational Training

- ◆ **Fire Officer Level I and II** – Fire Officers continue working on the requirements outlined in NFPA 1021 accreditation for the Fire Officer.
- ◆ **Team Leader** – Ten POC firefighters have completed a three month long, in-house Fire Officer Program to become team leaders in accordance with BC Structural Firefighting Minimum Training Standards.

# FIRE DEPARTMENT EMERGENCY MANAGEMENT



## EMERGENCY MANAGEMENT PROGRAM

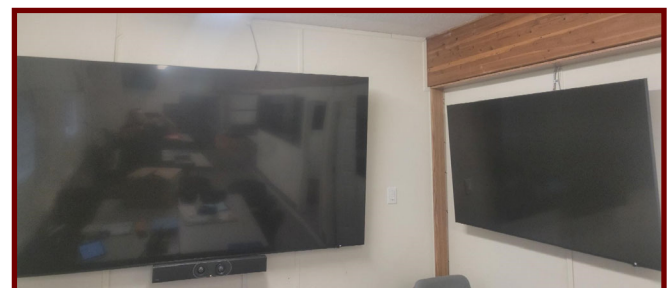
In the fourth quarter, significant technology upgrades were completed at the Emergency Operations Centre (EOC). The EOC now contains seven display monitors, two video conferencing systems, and a laptop charging and networking cart. This new capacity allows EOC operations to be much more effective and efficient, and also adds to the City's overall technology redundancy. This significant project could not have been realized without funding support from a community Emergency Preparedness Fund grant from the Union of BC Municipalities, and the talents of the City of Chilliwack Information Technology Department on the design, installation, and configuration of this technology. Onboarding training on the new technology and a functional exercise for EOC team members, is being planned for the first and second quarters of 2025.

In November and December of 2024, The Chilliwack Amateur Radio Club delivered an Amateur Radio Operators Certificate Course and an Advanced Qualifications Course. These foundational courses are instructed and evaluated by club members and are in accordance with Innovation, Science, and Economic Development Canada standards and regulations. The radio club is also undertaking preparations to replace a beam antenna at their headquarters as well as the addition of a "packet station". These improvements will contribute to increased radio network capacity in terms of signal coverage and digital data transmission. These improvements will be designed, installed, and configured in-house by club members.

In the fourth quarter, the Chilliwack Emergency Support Services (ESS) team also benefited from a significant technology upgrade, including the purchasing and configuration of several laptops as well as the purchase of an additional ESS Reception Centre kit. This upgrade was also primarily funded by a UBCM grant and will further improve the evacuee experience and support our tireless ESS volunteers in the delivery of compassionate and timely support to those impacted by disasters.



**2024 Technology Upgrades,  
Emergency Operations Centre**





**LEGISLATIVE  
SERVICES  
VANDALISM TO  
CITY FACILITIES**

**FOURTH QUARTER REPORT, 2024**

# LEGISLATIVE SERVICES

## VANDALISM TO CITY FACILITIES



### VANDALISM REPORT SUMMARY TABLE

#### CITY OF CHILLIWACK

2024 Fourth Quarter - Vandalism Report Summary  
October, November and December, 2024

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date
Public Works and Parks	\$ 1,289	\$ 3,814	\$ 4,001	\$ 3,180	\$ 12,565	\$ 3,977	\$ 9,162	\$ 8,489	\$ 16,706	\$ 10,848	\$ 6,085	\$ 4,412	\$ 84,528
Recreation Facilities	\$ 350	\$ 1,189	\$ 250	\$ 160	-	\$ 6,290	-	\$ 859	-	-	-	-	\$ 9,098
Civic Facilities	\$ 135	-	-	\$ 1,080	\$ 220	\$ 600	\$ 820	\$ 550	\$ 1,400	\$ 600	\$ 250	\$ 450	\$ 6,105
Engineering - Wire Theft	\$ 2,883	-	-	\$ 326	-	\$ 174	-	-	\$ 632	-	\$ 677	\$ 133	\$ 4,825
Fire	-	-	-	-	-	-	-	-	-	-	-	-	\$ -
<b>2024 TOTALS</b>	<b>\$ 4,657</b>	<b>\$ 5,003</b>	<b>\$ 4,251</b>	<b>\$ 4,746</b>	<b>\$ 12,785</b>	<b>\$ 11,041</b>	<b>\$ 9,982</b>	<b>\$ 9,898</b>	<b>\$ 18,738</b>	<b>\$ 11,448</b>	<b>\$ 7,012</b>	<b>\$ 4,995</b>	<b>\$ 104,556</b>
<b>2023 TOTALS</b>	<b>\$ 14,624</b>	<b>\$ 13,075</b>	<b>\$ 21,125</b>	<b>\$ 12,771</b>	<b>\$ 11,543</b>	<b>\$ 11,818</b>	<b>\$ 17,421</b>	<b>\$ 8,076</b>	<b>\$ 14,490</b>	<b>\$ 12,053</b>	<b>\$ 8,361</b>	<b>\$ 18,163</b>	<b>\$ 163,520</b>



# LEGISLATIVE SERVICES

## VANDALISM TO CITY FACILITIES



### PUBLIC WORKS AND PARKS

Month	Item	Cost
<b>October</b>	Graffiti	\$1,709.00
	Vandalism	\$9,139.00
<b>November</b>	Graffiti	\$1,096.00
	Vandalism	\$4,989.00
<b>December</b>	Graffiti	\$1,200.00
	Vandalism	\$3,212.00
	<b>Total:</b>	<b>\$21,345.00</b>

### RECREATION FACILITIES

Month	Item	Cost
<b>October</b>	Graffiti	\$0.00
	Vandalism	\$0.00
<b>November</b>	Graffiti	\$0.00
	Vandalism	\$0.00
<b>December</b>	Graffiti	\$0.00
	Vandalism	\$0.00
	<b>Total:</b>	<b>\$0.00</b>

### CIVIC FACILITIES

Month	Item	Cost
<b>October</b>	Graffiti	\$0.00
	Vandalism	\$600.00
<b>November</b>	Graffiti	\$250.00
	Vandalism	\$0.00
<b>December</b>	Graffiti	\$250.00
	Vandalism	\$200.00
	<b>Total:</b>	<b>\$1,300.00</b>

### STREETLIGHTING—WIRE THEFT

Month	Item	Cost
<b>October</b>	Vandalism / Wire Theft	\$0.00
<b>November</b>	Vandalism / Wire Theft	\$677.00
<b>December</b>	Vandalism / Wire Theft	\$133.00
	<b>Total:</b>	<b>\$810.00</b>

### FIRE DEPARTMENT

**There were no significant acts of vandalism to the Fire Department this quarter.**





# **MUNICIPAL DEVELOPMENT**

**PLANNING  
BUILDING  
LAND DEVELOPMENT  
BYLAW ENFORCEMENT**

**FOURTH QUARTER REPORT, 2024**

# MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

## ECONOMY AND HOUSING MARKET STARTS

December home sales in Canada fell 5.8% following a 4% increase in November and four months of consecutive growth, according to Central 1 Credit Union (Central 1). While one month does not indicate a trend, momentum seems to have slowed down heading into 2025, as the Bank of Canada rate cuts and more favourable housing finance products were offset by economic uncertainty and high fixed mortgage rates. Still, home sales pivoted to a higher pace through the year after a decade low in 2023 and 11% decline, with full-year sales up 7.3%, while prices remained steady. In BC, the average price rose 2.3% and sales were up 18% from November. Higher sales and prices are expected in 2025 as pent-up demand continues to lift sales, supported by more favourable financing conditions and policies.

Housing market activity in the Lower Mainland maintained the momentum seen later in the year, and following the provincial trend, sales were the highest since Q2 2023 (Central 1). Compared to December 2023's benchmark prices, Chilliwack and District Real Estate Board (CADREB) reports the current benchmark price for a single-detached dwelling (two storey) increased 4.1% (\$1,005,900), townhomes increased 4.9% (\$626,500), and apartments increased 2.2% (\$405,100). In communities to the west (Abbotsford, Langley, Mission, North Delta, Surrey, and White Rock), the Fraser Valley Real Estate Board (FVREB) reports the current benchmark price for a single-detached dwelling increased 0.9% (\$1,480,400), townhomes increased 0.3% (\$827,900), and apartments decreased 0.2% (\$533,900), compared to December 2023.

While BC residential building permit issuances fell by 30.4% from November, issued residential building permits increased 5.8% over the past year, particularly in multi-family housing construction. In Chilliwack, residential building permit

statistics are comparable to the same period last year. To date, Chilliwack's total new residential building permit units are 580 units (133 single detached, 2 duplexes, 20 townhomes, 392 apartment units) compared to 573 residential units for the same period in 2023. Compared to the previous year, Chilliwack saw growth in secondary suite and apartment construction (180% and 12%, respectively), while single detached construction decreased by 11.3%.

*Sources: Central 1 Credit Union, Chilliwack & District Real Estate Board, Fraser Valley Real Estate Board, City of Chilliwack Building Permit Records*

## 2050 OFFICIAL COMMUNITY PLAN REVIEW

The review and update of the Official Community Plan (OCP), also known as Chilliwack 2050, continues with the support of Modus Planning Design & Engagement Inc. Phase 1 has wrapped up, which included gathering baseline information about the City, such as demographics, population data, commercial and industrial inventory, and undertaking broad community input including online surveys, community pop-up booths, Council workshops, and engagement with local First Nations. A summary of Phase 1 will be presented to Council in the next quarter followed by continued work on creating key concepts and preparing for the second round of community engagement. The Chilliwack 2050 page on Engage Chilliwack continues to be updated as the project progresses.



# MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

## INTERIM HOUSING NEEDS REPORT

On November 19, 2024, Council received the Interim Housing Needs Report, which updated the previous Housing Needs Report and estimates local housing needs over 5 and 20 years using a standard method. This interim report met the requirements set by the Provincial Government and is now available on the City's website.

## DESIGN GUIDELINES REVIEW AND UPDATE

The City continues the comprehensive review and update to the form and character Design Guidelines (commercial, industrial, mixed use, residential, and small-scale multi-unit) with the support of Urban Systems Ltd. Three workshops were held to gather insight from Council, Committees, and staff, to inform the new Design Guidelines. A review of the City's floodplain and zoning regulations was also completed to identify where alignment may be necessary. Continuation of Phase 2 in the next quarter will see the completion of the draft Design Guidelines with illustrations and graphics, followed by a second round of stakeholder engagement.

## RESIDENTIAL DEVELOPMENT

The City is conducting a study with the support of Mulholland Parker Land Economists, Ltd. to review potentially incorporating bonus density regulation and policy into the Zoning Bylaw and OCP, along with an expansion or modifications to the Development Cost Charge (DCC) program and inclusion of Amenity Cost Charges (ACCs). Preliminary findings of the background and case study review were presented to the Affordable Housing and Development Committee in Q4. A draft report has been completed and is being reviewed by staff, and the final report will be completed in the next quarter.

## HERITAGE CONSERVATION AREA CREATION PROJECT

Luxton and Associates Inc. (and Modus Planning as the subconsultant) continues to work with the City to formally designate the "Village Walk" area as a Heritage Conservation Area (HCA) in the Official Community Plan. A workshop was held in October with property owners in the proposed area, and the findings of the workshop were presented to the Heritage Advisory Committee. The design guidelines for the HCA are being drafted and will be discussed at a second stakeholder workshop. Once the final HCA is complete, it will be incorporated into the OCP by the end of 2025.

## COMMUNITY HERITAGE REGISTER

Council adopted the Community Heritage Register on December 17, 2024, which includes 17 sites within Chilliwack that are already protected by a heritage designation bylaw, and was supported by the Heritage Advisory Committee. The BC Heritage Branch was notified of these sites for posting on the BC Register of Historic Places, and the City's website has been updated with the list of the 17 sites.

## PROVINCIAL HOUSING TARGETS REPORTING

The City received a Housing Target Order from the provincial government in July, and staff are now preparing the interim progress report on the first 6 months of housing activity. Staff updated the permit tracking software to improve data collection, and the interim report will be completed in the next quarter for submission to the Minister of Housing and publication on the City's website.

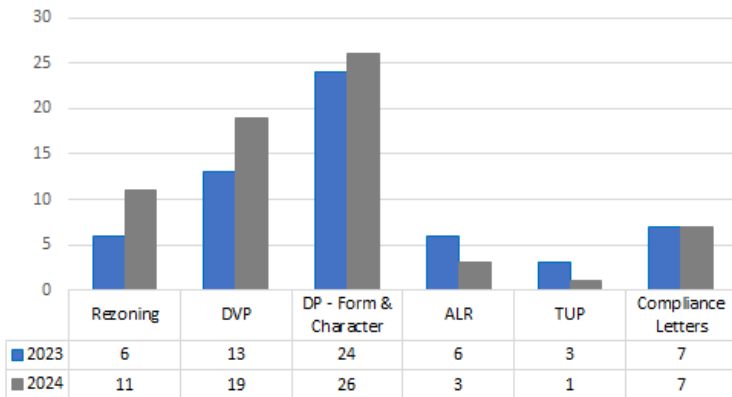


# MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

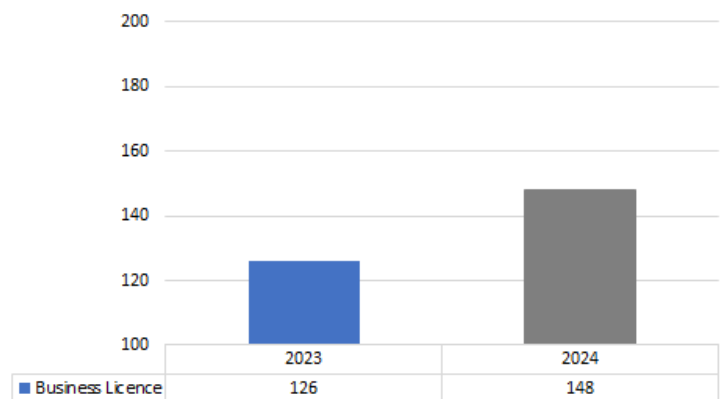
PLANNING APPLICATION SUMMARY – 2023														
APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	OCT	NOV	DEC	Q4 Totals	2023 YTD Totals
Rezoning	7	3	4	8	5	3	8	4	1	2	2	2	6	49
DVP	9	5	7	6	7	3	8	5	2	5	2	6	13	65
DP - Form & Character	8	6	11	11	10	3	6	8	6	8	8	8	24	93
ALR	0	0	1	1	3	3	2	0	0	1	4	1	6	16
TUP	2	0	0	1	2	0	1	2	2	1	0	2	3	13
Compliance Letters	5	1	4	3	2	1	1	1	3	3	3	1	7	28
New Business Licences	35	77	38	56	55	62	61	55	53	36	55	35	126	618

PLANNING APPLICATION SUMMARY – 2024														
APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	OCT	NOV	DEC	Q4 Totals	2024 YTD Totals
Rezoning	1	4	7	5	1	3	3	2	0	5	1	5	11	37
DVP	8	2	12	9	6	7	7	7	4	10	5	4	19	81
DP - Form & Character	5	5	10	5	6	8	13	6	9	9	11	6	26	93
ALR	1	0	0	0	1	3	2	2	0	0	2	1	3	12
TUP	3	4	0	3	4	1	0	0	2	1	0	0	1	18
Compliance Letters	2	0	2	2	6	2	1	3	1	1	4	2	7	26
New Business Licences	58	63	67	84	67	84	76	50	50	57	51	40	148	747

4th Quarter - 2023/2024 Comparison



4th Quarter - 2023/2024 New Business Licence



# MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT



## APPLICATIONS RECIEVED BY NEIGHBOURHOOD - 4rd QUARTER

	Rezoning	Development Variance Permits	Development Permits Form & Character	ALR	TUP	*Business Licences
Fairfield	2		1			8
Little Mountain						
Chilliwack Proper	5	7	12			73
Chilliwack Mountain						
Cattermole						
Village West		1	1			11
Sardis	3		6			25
Vedder	1	1	3		1	22
Greendale		1				9
Greendale Area		1				
Yarrow		1	1	3		2
Promontory		3				9
Ryder Lake		1				3
Majuba Hill		1	1			0
Eastern Hillsides						5
Rosedale		1				1
Valley North						3
Valley South		1	1			2
Non Resident Businesses						34
<b>TOTAL APPLICATIONS</b>	<b>11</b>	<b>19</b>	<b>26</b>	<b>3</b>	<b>1</b>	<b>207</b>

\*Note: Business Licences include new, change of address, ownership changes and non-resident.

# MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT



## BUILDING PERMIT INFORMATION

### 2024 BUILDING PERMITS - 4th QUARTER

	4th Quarter 2024			2024 YEAR-TO-DATE			4th Quarter 2023			2023 YEAR TO-DATE		
RESIDENTIAL	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE
New single family (fee simple)	14	17	8,526,960	56	80	32,494,174	11	18	7,800,000	71	104	42,639,084
New single family (strata)	8	13	3,350,000	30	53	13,425,000	5	9	2,465,000	28	46	13,182,700
First Nations Lease	0	0	0	0	0	0	0	0	0	0	0	0
New 2 family duplex (fee simple)	0	0	0	1	2	690,000	0	0	0	1	1	400,000
New 2 family duplex (strata)	0	0	0	0	0	0	0	0	0	0	0	0
New townhouses	1	4	1,200,000	5	20	4,968,820	5	21	5,475,900	13	45	11,863,120
New apartments	1	71	14,700,000	7	392	82,900,000	1	64	12,000,000	5	350	67,800,000
Mobile / manufactured homes	0	0	0	4	4	1,068,000	1	1	82,000	2	2	382,000
Secondary suites, TADs, etc.	2	1	110,000	15	14	1,344,200	4	4	150,000	5	5	170,000
Miscellaneous residential	45	5	5,893,200	170	15	18,655,817	33	3	3,048,852	201	20	19,966,446
<b>TOTAL RESIDENTIAL</b>	<b>71</b>	<b>111</b>	<b>33,780,160</b>	<b>288</b>	<b>580</b>	<b>155,546,011</b>	<b>60</b>	<b>120</b>	<b>31,021,752</b>	<b>326</b>	<b>573</b>	<b>156,403,350</b>
COMMERCIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE
New commercial buildings	0	0	0	3	815	660,000	5	11,094	26,055,750	10	17,902	49,364,380
Misc. commercial (additions, improvements, etc.)	22	778	6,903,000	78	993	24,024,100	15	0	1,884,500	74	53	17,430,430
Commercial Signs	11	0	85,947	54	0	542,810	18	0	167,388	76	0	715,849
<b>TOTAL COMMERCIAL</b>	<b>33</b>	<b>778</b>	<b>6,988,947</b>	<b>135</b>	<b>1,808</b>	<b>25,226,910</b>	<b>38</b>	<b>11,094</b>	<b>28,107,638</b>	<b>160</b>	<b>17,955</b>	<b>67,510,659</b>
INDUSTRIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE
New industrial buildings	0	0	0	2	16,092	82,349,000	0	0	0	4	15,432	32,550,000
Misc. industrial (additions, improvements, etc.)	3	1,728	3,250,000	8	6,279	9,760,040	2	0	90,000	15	137	1,335,000
<b>TOTAL INDUSTRIAL</b>	<b>3</b>	<b>1,728</b>	<b>3,250,000</b>	<b>10</b>	<b>22,371</b>	<b>92,109,040</b>	<b>2</b>	<b>0</b>	<b>90,000</b>	<b>19</b>	<b>15,569</b>	<b>33,885,000</b>
INSTITUTIONAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE
New institutional buildings	0	0	0	0	0	0	0	0	0	0	0	0
Misc. institutional (additions, improvements, etc.)	3	208	1,395,000	7	1,862	24,244,653	1	0	400,000	6	906	6,250,000
<b>TOTAL INSTITUTIONAL</b>	<b>3</b>	<b>208</b>	<b>1,395,000</b>	<b>7</b>	<b>1,862</b>	<b>24,244,653</b>	<b>1</b>	<b>0</b>	<b>400,000</b>	<b>6</b>	<b>906</b>	<b>6,250,000</b>
AGRICULTURAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE
New agricultural buildings	4	4,119	1,070,000	26	35,202	12,600,000	1	1,672	500,000	24	17,559	6,974,386
Misc. agricultural (additions, etc.)	5	2,203	1,280,000	14	10,429	4,280,000	1	159	450,000	18	7,732	3,927,000
<b>TOTAL AGRICULTURAL</b>	<b>9</b>	<b>6,322</b>	<b>2,350,000</b>	<b>40</b>	<b>45,631</b>	<b>16,880,000</b>	<b>2</b>	<b>1,831</b>	<b>950,000</b>	<b>42</b>	<b>25,291</b>	<b>10,901,386</b>
OTHER	4th Quarter 2024	2024 YTD	4th Quarter 2023	2023 YTD								
Demolition	11	64	34	82								
Service Permits	12	35	14	46								
					BUILDING INSPECTIONS							
					4th Quarter 2024			1,855				
					2024 YEAR-TO-DATE			8,063				
					4th Quarter 2023			2,733				
					2023 YEAR-TO-DATE			10,381				
MONTH-END TOTALS	4th Quarter 2024			2024 YEAR-TO-DATE			4th Quarter 2023			2023 YEAR TO-DATE		
	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE
	142	111	47,764,107	579	580	314,006,614	151	120	60,569,390	681	573	274,950,395

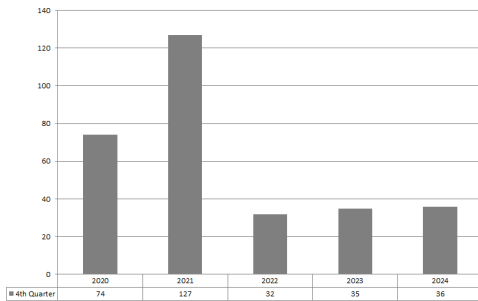


# MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

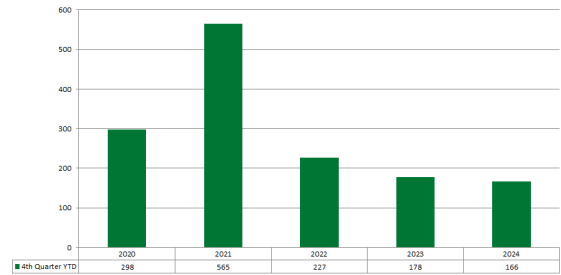


## BUILDING PERMIT INFORMATION

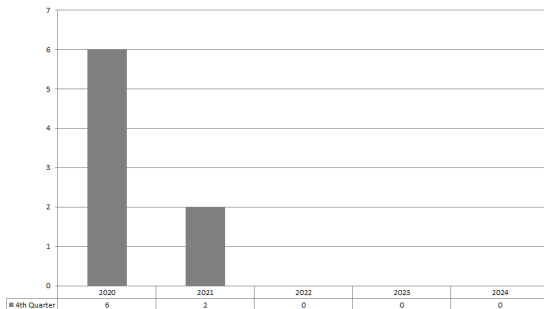
**Single Family  
4th Quarter 5-Year Comparison**



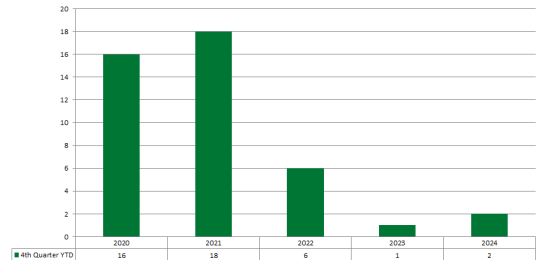
**Single Family  
Year-To-Date 5-Year Comparison**



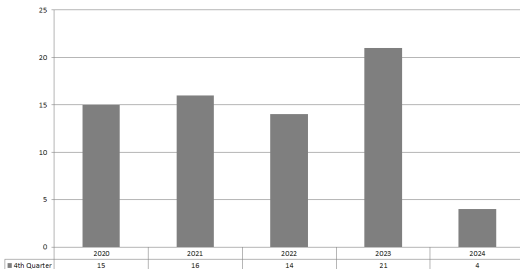
**2-Family Dwellings  
4th Quarter 5-Year Comparison**



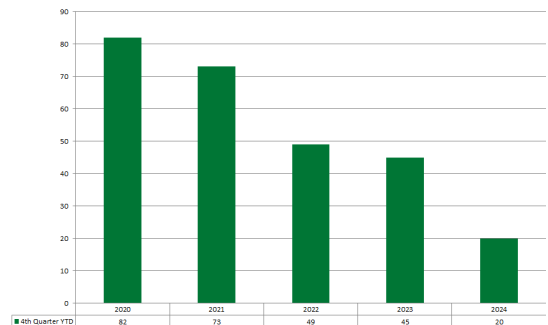
**2-Family Dwellings  
Year-to-date 5-Year Comparison**



**Townhouses  
4th Quarter 5-Year Comparison**



**Townhouses  
Year-To-Date 5-Year Comparison**

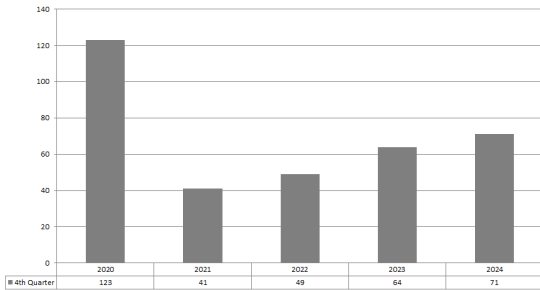


# MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

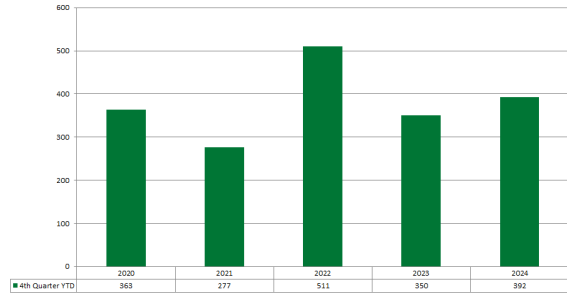


## BUILDING PERMIT INFORMATION

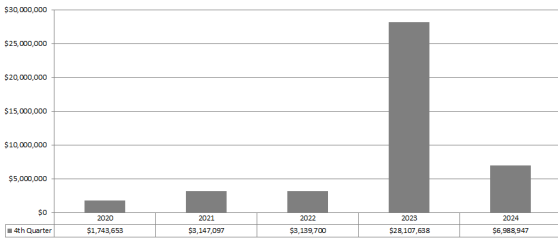
**Multi-Family Apartments  
4th Quarter 5-Year Comparison**



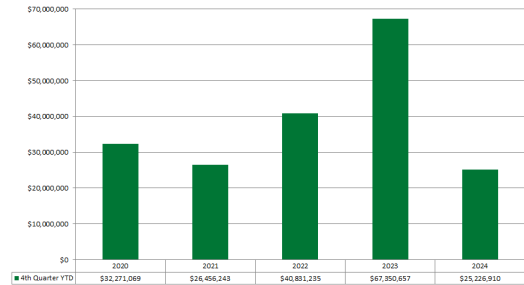
**Multi-Family Apartments  
Year-To-Date 5-Year Comparison**



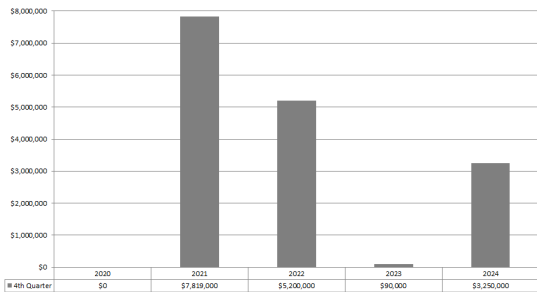
**Commercial  
4th Quarter 5-Year Comparison**



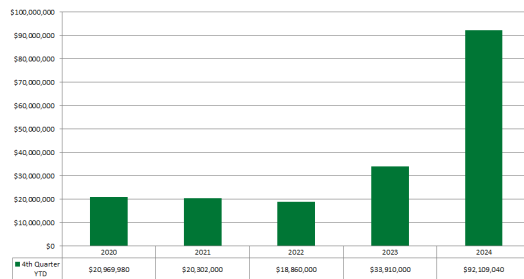
**Commercial  
Year-To-Date 5-Year Comparison**



**Industrial  
4th Quarter 5-Year Comparison**



**Industrial  
Year-To-Date 5-Year Comparison**



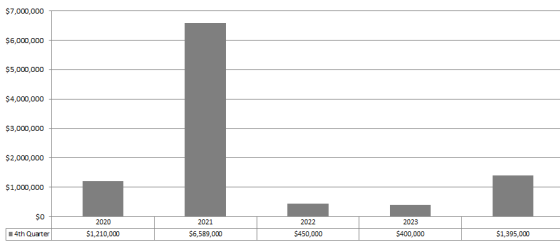


# MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

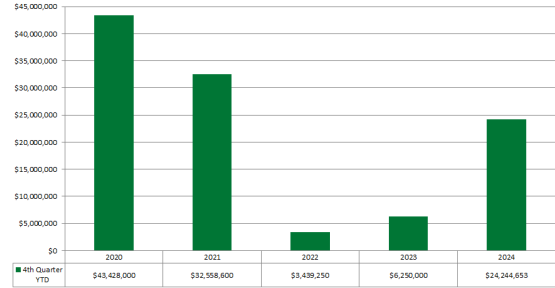


## BUILDING PERMIT INFORMATION

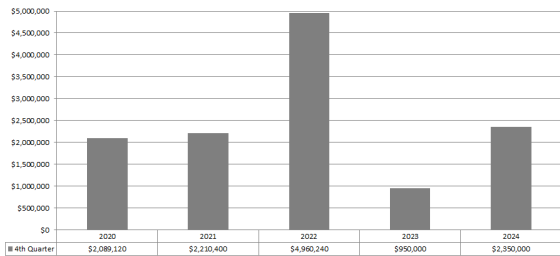
**Institutional**  
4th Quarter 5-Year Comparison



**Institutional**  
Year-To-Date 5-Year Comparison



**Agricultural**  
4th Quarter 5-Year Comparison



**Agricultural**  
Year-To-Date 5-Year Comparison



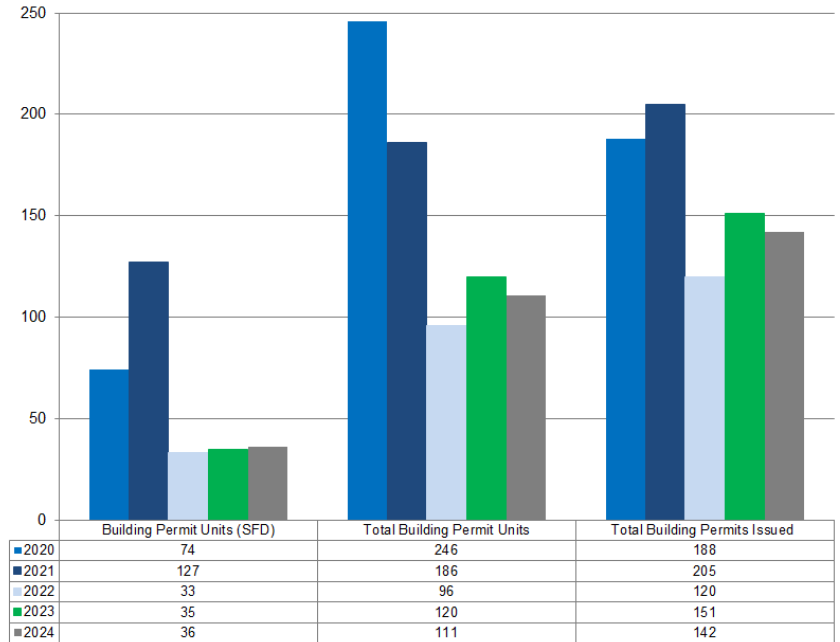
# MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT



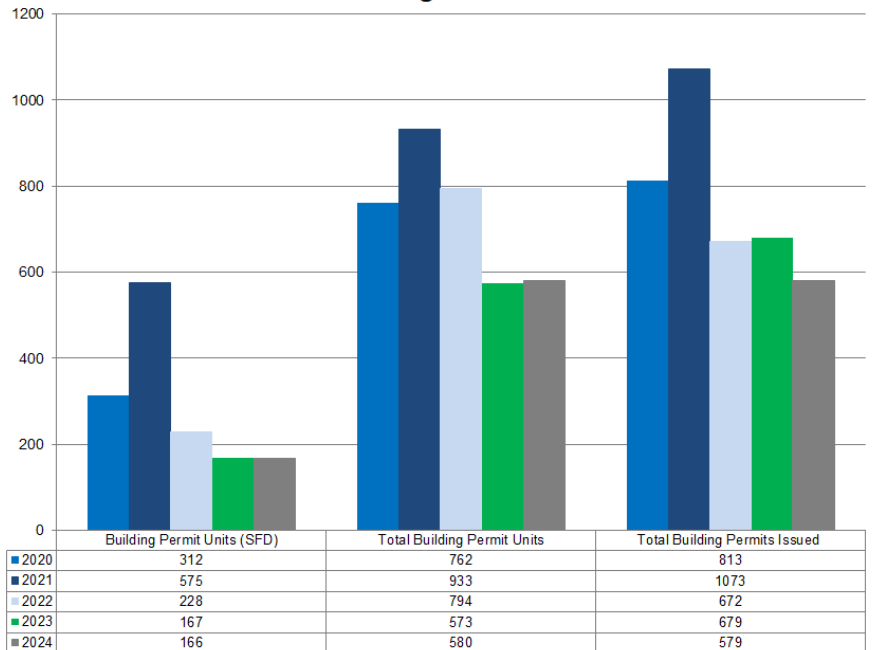
## BUILDING PERMIT INFORMATION



### 4th Quarter 5-Year Comparison Building Permits



### Year-to-Date 5-Year Comparison Building Permits

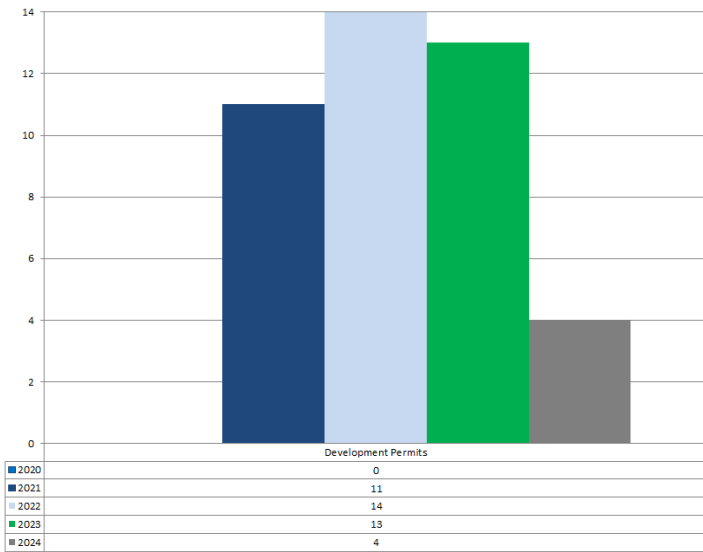


# MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

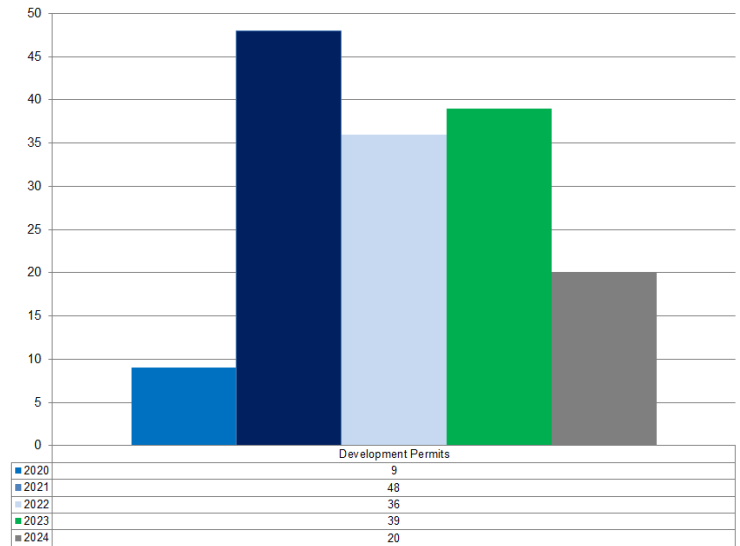


## LAND DEVELOPMENT INFORMATION

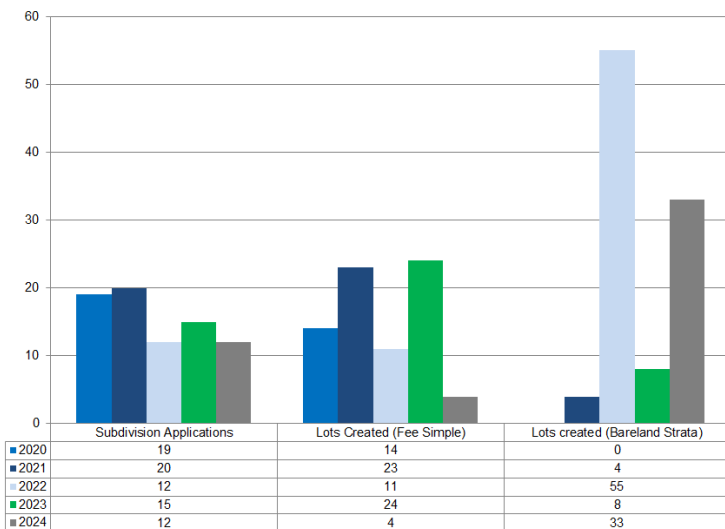
4th Quarter 5-Year Comparison  
Development Permits



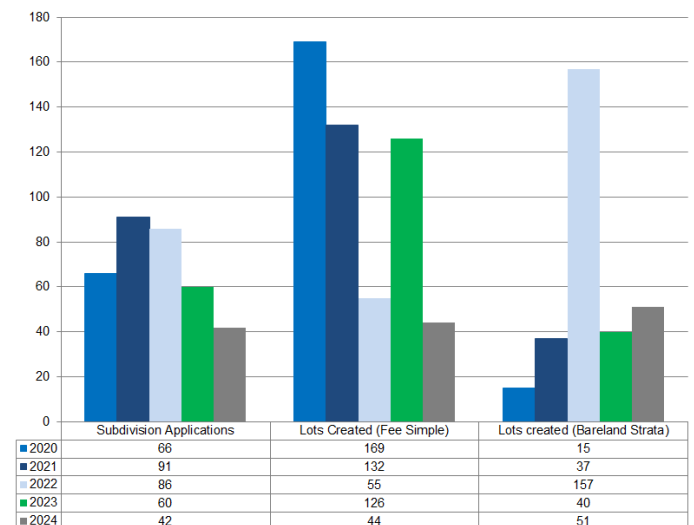
Year-to-Date 5-Year Comparison  
Development Permits



4th Quarter 5-Year Comparison  
Subdivision



Year-to-Date 5-Year Comparison  
Subdivision

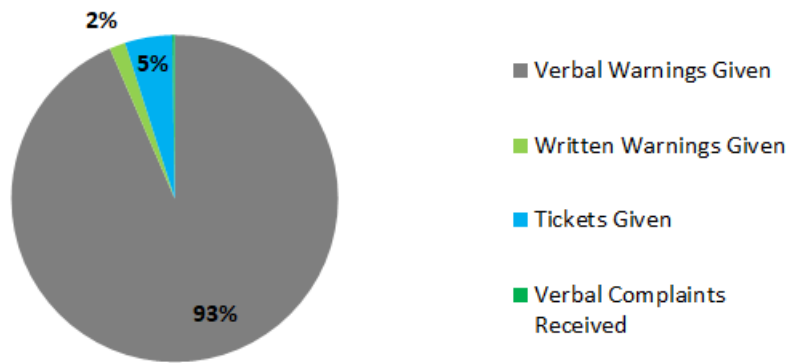


# MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

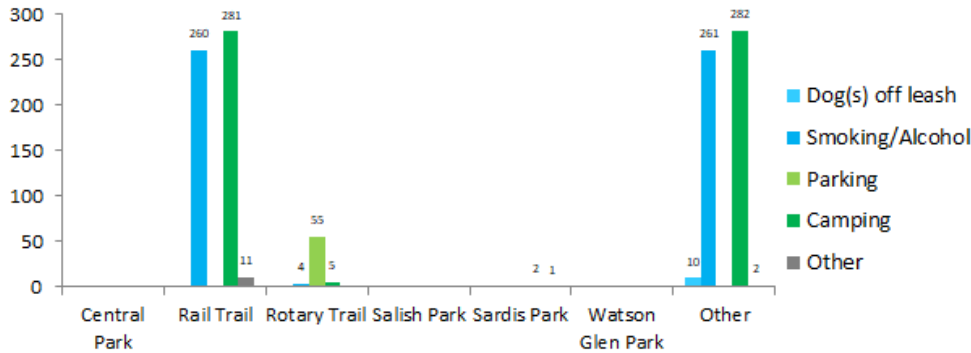


## BYLAW BIKE PATROL INFORMATION

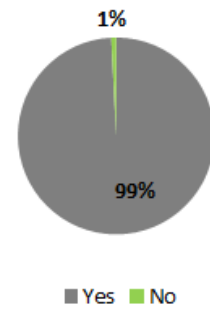
### Total Monthly Stats



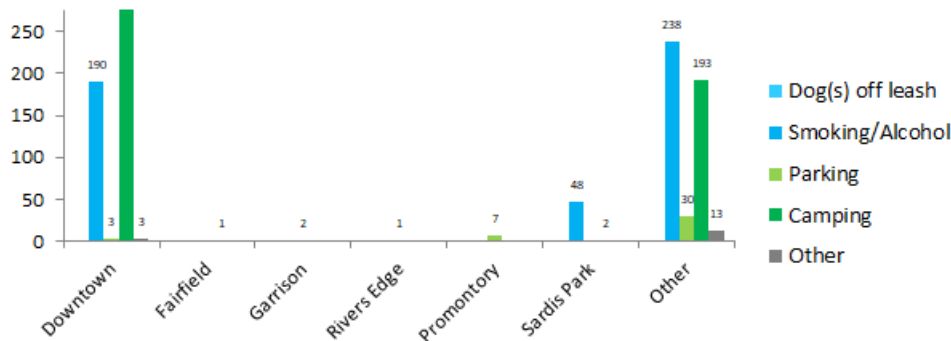
### Verbal Warnings (Parks)



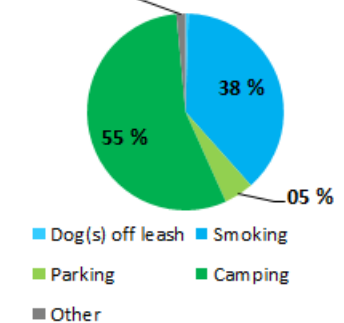
### Verbal Warning - Compliance Achieved



### Verbal Warnings (Neighbourhoods)



### Verbal Warning Breakdown



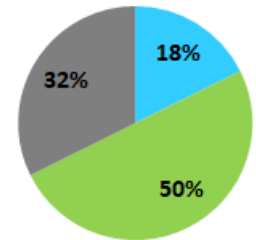
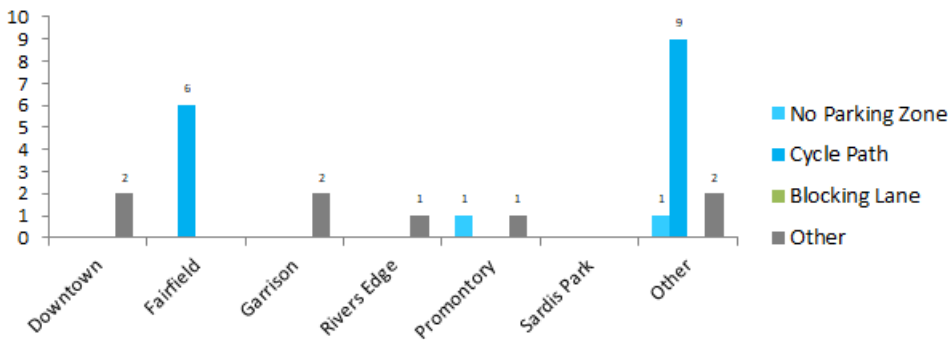
# MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT



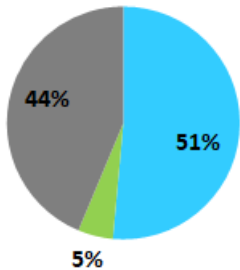
## BYLAW BIKE PATROL INFORMATION

### Written Warning Breakdown

### Written Warnings (Neighbourhoods)

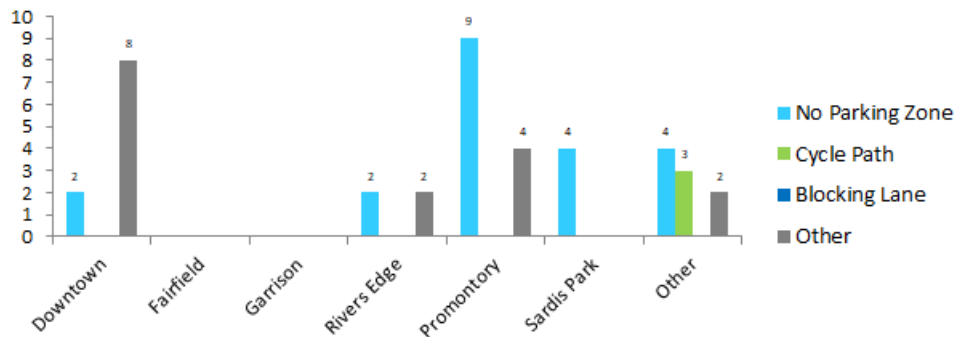


### Ticket Breakdown

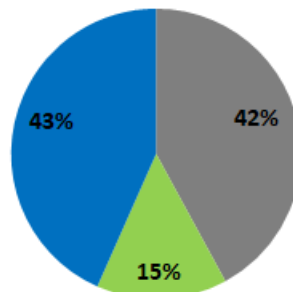


- No Parking Zone
- Cycle Path
- Blocking Lane
- Other

### Tickets Issued (Neighbourhoods)



### Parking Enforcement Type



- Verbal Warnings Given
- Written Warnings Given
- Tickets Issued



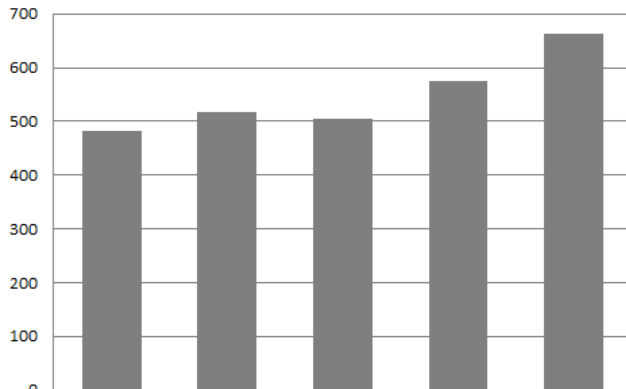
# MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT



## BYLAW ENFORCEMENT INFORMATION

Bylaw Enforcement

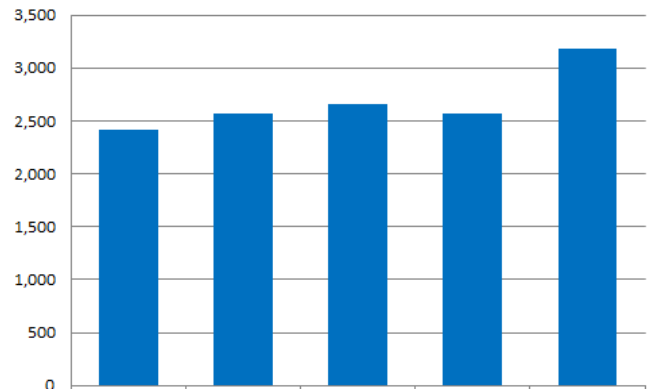
4th Quarter 5-Year Comparison Complaints



Bylaw Complaints	2020	2021	2022	2023	2024
	483	518	504	574	662

Bylaw Enforcement

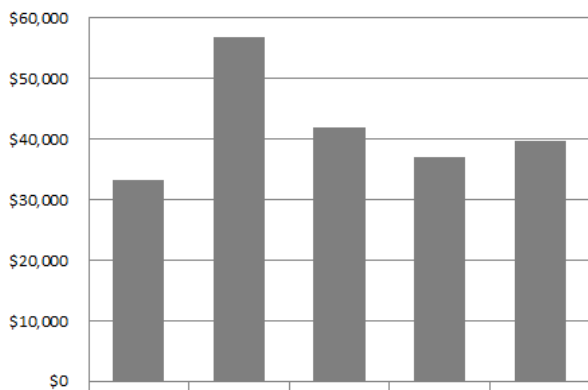
Year-to-Date - 5-Year Comparison Complaints



Bylaw Complaints	2020	2021	2022	2023	2024
	2,410	2,573	2,662	2,572	3,176

Bylaw Enforcement

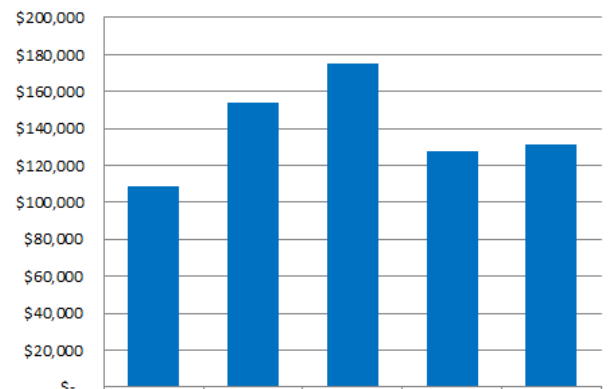
4th Quarter 5-Year Comparison Revenues



Bylaw Revenues (Fines, etc.)	2020	2021	2022	2023	2024
	\$33,129	\$56,698	\$41,818	\$36,965	\$39,643

Bylaw Enforcement

Year-to-Date - 5-Year Comparison Revenues



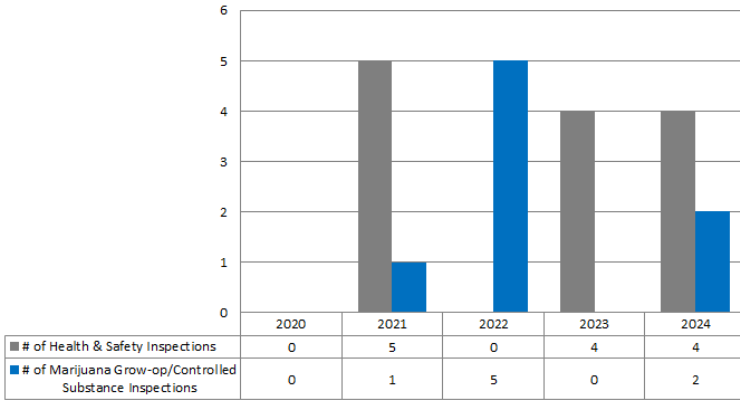
Bylaw Revenues (Fines, etc.)	2020	2021	2022	2023	2024
	\$108,362	\$153,951	\$175,197	\$127,322	\$131,259

# MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

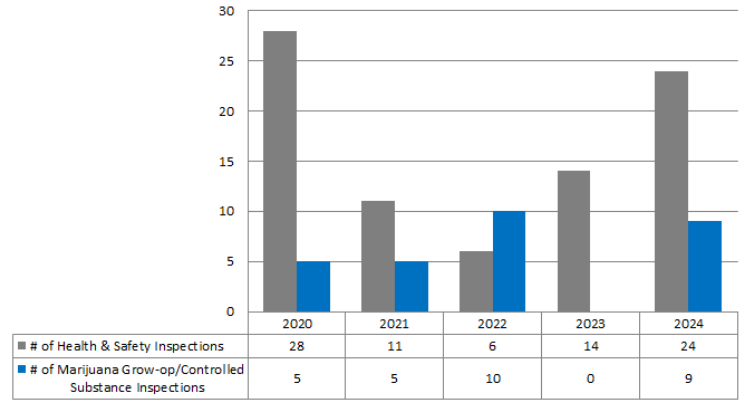


## BYLAW ENFORCEMENT INFORMATION

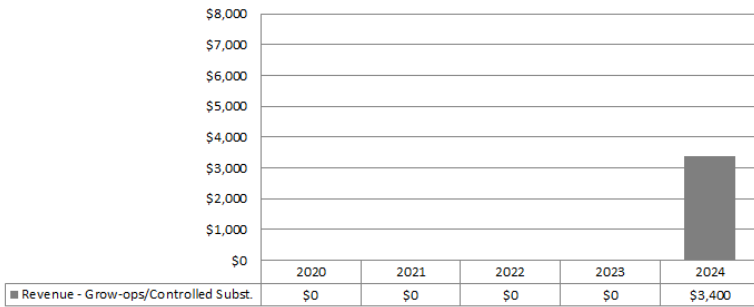
Health & Safety Enforcement Inspections  
4th Quarter 5-Year Comparison



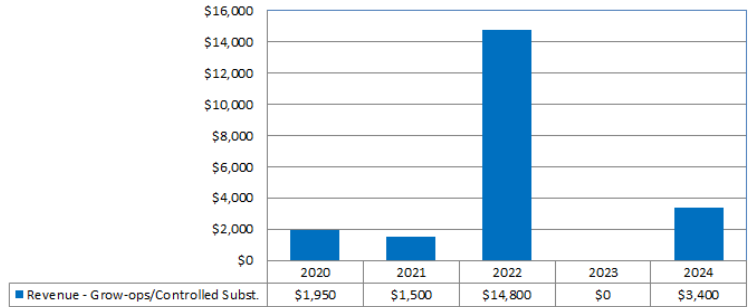
Health & Safety Enforcement Inspections  
Year-to-Date - 5-Year Comparison



Health & Safety Revenues  
4th Quarter 5-Year Comparison Revenues



Health & Safety Revenues  
Year-to-Date - 5-Year Comparison Revenues



A woman with long dark hair, wearing a white shirt, is looking towards a large, clear glass sphere. The sphere is positioned in the foreground and reflects the surrounding environment, including a street with buildings and trees. The background is slightly blurred, showing more of the woman and the outdoor setting. The overall tone is professional and focused.

**PUBLIC SAFETY &  
SOCIAL  
DEVELOPMENT**

**FOURTH QUARTER REPORT, 2024**



# PUBLIC SAFETY



## COMMUNITY SAFETY PLAN

### Wellness Centre

The Wellness Centre provided support to approximately 120-180 individuals daily, offering showers, laundry services, and maintaining full utilization of all 30 shelter beds each night. During this quarter, the Centre housed three drop-in guests and hosted a tax clinic, Hepatitis C clinic, and hearing clinic.

### Chilliwack Interagency Response Team (CIRT) - Situation Table

In the fourth quarter, service providers presented 26 individuals with significantly elevated risks to the table for discussion. Training provided to the team strengthened the existing referral process and overall model. These improvements have directly contributed to the increase in the number of referrals, benefiting the community by enhancing support for at-risk individuals.

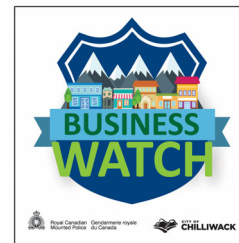
CIRT Q4	
Files Generated	26
Rejected	2
Dwelling	1
Family	0
Individuals	23
Females	11
Males	12
<20	5
20s	1
30s	7
40s	3
50+	7

Shop Talk Q4	31
Females	9
Males	22
20's	7
30's	10
40's	7
50's	3
60's	2
70's	2
Indigenous	6
Substances	29
Mental Health	29
Cognitive Impairment	14

**Shop Talk**—members discussed 31 individuals in quarter four.

### Business Watch

The new Business Watch Program, launched in partnership with the RCMP last summer increased the total number of registered businesses from 7 to 22 in quarter four. Supports provided to these businesses include the opportunity to have a Crime Prevention Through Environmental Design (CPTED) evaluation, participation in Employee Safety Training, and inclusion in the patrols list. To date, 5 CPTED reports have been completed.



**Block Watch:** There are currently 52 registered block areas in Chilliwack. Registration of a new area (Ryder Lake) is currently underway.

**Speed Watch:** Speed Watch completed a total of 162 deployments in 2024 and were involved in 9 motor vehicle/motorbike/car seat incentives/events partnering up with City of Chilliwack Safe Roads program, UFVRD RCMP Traffic, and ICBC.

**City Watch:** At year end, City Watch reported a total of 52 patrols of block watch, business watch, and high crime spot areas and utilizing the SAR program on patrols "Stolen Auto Recover."

**Crime Prevention Services:** In 2024, Crime Prevention Services participated in a total of 17 Community events and 17 Senior Safety/Scams and Frauds/Online Safety Presentations. For 2024, 62 volunteers contributed a total of 5,932 volunteer hours.

# SOCIAL DEVELOPMENT



## SOCIAL DEVELOPMENT

### Housing First Task Team (HFTT)

The team met monthly this quarter to discuss housing related matters, as well as opportunities and challenges within the community related to social issues and homelessness.

#### Opportunities:

- Outreach staff have launched an online platform to distribute supplies and resources.
- Shelters are implementing programs to support participants in progressing on their personal journeys.
- Shelters are offering activities to keep participants engaged, helping to reduce substance use.
- The Best Routes to Schools Initiative – a collaboration between School District 33, RCMP, Bylaw, Social Development, Engineering, Outreach, Ruth and Naomi's, and the Downtown Business community to ensure youth can safely access school.

#### Challenges:

- A new substance circulating in the community is causing serious health complications for users.
- The delayed rollout of the BC Housing Supported Rental Supplement Program and the insufficient supplement amount are not meeting the high cost of market housing.
- There is a lack of shelter options for families.
- Food security.
- There has been an increase in the number of families and seniors accessing services.

### Events/Meetings

#### Official Community Plan Engagement Session

The Housing First Task Team engaged with the City's Planning Department to discuss ongoing housing and homelessness issues and offer input on the development of the 2050 Official Community Plan.

#### Cultivating Safe Spaces (CSS) Workshop

Facilitated by Elaine Alec, this workshop centered on Indigenous cultural safety, the CSS framework, and the importance of creating emotionally safe spaces that foster a sense of safety and belonging.

#### Canadian Alliance to End Homelessness Conference

Staff attended the three-day conference on homelessness policy and advocacy, with sessions on Innovations in Coordinated Homelessness Services, Financial Support Strategies for Homelessness Prevention and Housing Stability, and Using Data to End Homelessness to name a few. The sessions offered valuable insights into best practices for improving services, effective financial strategies, and the role of data in shaping policies to end homelessness.

#### Outreach Worker Day

The Chilliwack Society for Community Living hosted an event for service providers, during which Social Development staff delivered a presentation on various initiatives including Reaching Home and Chilliwack Healthier Community (CHC).

#### Not Forgotten Ceremony

Staff attended a ceremony to honor individuals who passed away in 2024 due to homelessness or substance use.



# SOCIAL DEVELOPMENT



## REACHING HOME

Housing, Infrastructure and Communities Canada is currently working on extending Chilliwack's Reaching Home (RH) contract to 2028. The contract renewal has allocated the following funds between 2024-2028:

- 2024-25—\$1,283,093 (incl. winter funds)
- 2025-26—\$1,283,093
- 2026-27—\$1,324,563
- 2027-28—\$1,324,563

Total Amount: \$5,215,312

### 2024-2025 Sub-Projects:

#### Coordinated Community Outreach

Pacific Community Resources Society (PCRS) / Cyrus Centre

- PCRS recorded 1,450 unique visits and a total of 314 referrals this quarter
- Cyrus Centre connected with 577 individuals and supported 10 individuals with housing

#### Prevention and Diversion projects

Chilliwack District Seniors' Resources Society (CDSRS)

- 311 seniors provided food hampers
- 9 seniors assisted with housing supports.

Wilma's Transition Society

- 48 individuals and families provided financial assistance to ensure they remained housed.

#### Case Management Services (Housing Hub)

Pacific Community Resources Society (PCRS)

Continued to manage 29 housing units supporting 35 individuals, as well as children.

## Stabilization Funding (Winter Funding)

Reaching Home provided top-up funds in the amount of \$203,954 to address winter unsheltered homelessness. The following sub-projects received funding:

### Chilliwack and District Senior's Resources Society:

- Prevention and Diversion and Food Security — \$49,600

### Salvation Army:

- Prevention and Diversion and Food Security—\$84,800

### Wilma's Transition Society:

- Prevention and Diversion— \$25,600

### Ruth and Naomi's Mission:

- Shelter supplies and expanded services for an additional 10 shelter beds between January 1, 2025 to March 31, 2025 to address winter unsheltered homelessness.

### PCRS:

- Outreach Supplies—\$2000

### Connective:

- Outreach Supplies—\$2000

### Pearl Life Renewal:

- Outreach Supplies—\$2000

## 2024-2028—Reaching Home Community Plan:

Staff began drafting the plan. It outlines a strategy to prevent and reduce homelessness for the 2024-2028 funding cycle, focusing on effective resource allocation and enhancing existing approaches. Developed with input from local stakeholders, the plan aligns with both community needs and Reaching Home program requirements, with investment breakdowns based on the Reaching Home Directives.

# SOCIAL DEVELOPMENT



## CHILLIWACK HEALTHIER COMMUNITY

### Regular CHC Partner and Task Team Meetings

In the fourth quarter, the final CHC Partner meeting of the year took place on November 26, 2024. The CHC Coordinator regularly met with task teams and working groups, supporting both new initiatives and ongoing projects.

**Poverty Reduction Plan (PRP)** - The Poverty Reduction Task Team (PRTT) reconvened with meetings in November and December to explore strategies for advancing the Poverty Reduction Plan (PRP). Reducing poverty requires unified efforts, and the PRP highlights the importance of collaboration amongst the City, CHC, community organizations, and senior levels of government. This collaboration supports the implementation actions and the recommended monitoring methods. Looking ahead, the PRTT will host an engagement session early in the new year to support the PRP's implementation.

**Aging Well Expo** - On October 17, 2024, the Aging Well Expo successfully welcomed over 350 guests. The event, organized by the Healthy Aging Task Team (HATT), featured more than 40 exhibitors, including 16 sponsors. A wide range of resources and services tailored to older adults was provided. Attendees enjoyed a complimentary pancake breakfast, seven informative workshops, and a local food truck, which was a particular highlight. The workshops were fully attended, and traffic through the service provider booths remained steady throughout the day. Feedback from attendees was overwhelmingly positive, underscoring the event's significant impact and value to the community.



### CHC Resource Projects:

#### **NEW: Sexuality and Gender Equity:**

Supporting the 2SLGBTQ+ community with essential resources and connections. (SAGE Working Group)

#### **NEW: QR Code Card for Food Resources:**

Linking users to "No Cost and Low-Cost Food Resources in Chilliwack." (Chilliwack Food Council)

#### **UPDATED: Indigenous Health & Wellness**

**Services:** Connecting culturally safe services and supports for health, wellness, and community needs. (Opening Doors Task Team)

#### **Information and Networking Events (INE):**

Scott Williams, Mental Health Clinical Supervisor and Neurocognitive Clinician, delivered a presentation titled "Caring Without Carrying" on October 22, 2024, at the Chilliwack Cultural Centre. The session focused on strategies to enhance well-being and effectiveness, addressing mental health self-care, emotional boundaries, working with resistant or violent clients, and setting healthy boundaries. The event drew a full house of engaged attendees, including service providers, government representatives, and community members. Feedback highlighted strong interest in additional professional development opportunities from CHC.

#### **CHC / CYC Weekly Mailout**

CHC continues to send out weekly newsletters every Friday, updating and connecting partners and organizations on what is happening in the community including local events, grant programs, continuous learning opportunities and employment postings. The weekly mailout is far reaching with over 900 subscribers.